

Privacy Policy

Storm Controls Ltd.'s Privacy Policy

Who we are

In this Privacy Policy references to "we" and "us" are to Storm Controls Limited, Company number 356054, registered office 6, Westerdale, East Kilbride, Scotland,

What information we collect and how

The information we collect via this website may include:

(1) Any Company details you type in and submit, such as name, address, email address, etc.

(2) Data which allows us to recognise you, your preferences and how you use this website. This saves you from re-entering information when you return to the site. This data is collected by cookies from your navigation around the site. A cookie is a small amount of data which we send to your computer. The data is then stored on your browser or hard disk. Most web browsers can be set to prevent you from receiving new cookies, notify you before accepting cookies or disable cookies altogether. Details about this can normally be found in the Help facility provided with your browser. If you disable cookies, you will not be able to receive personalised facilities and your progress to check out may take longer. The cookies store information only for as long as you are viewing the website.

(3) Your IP address (this is your computer's individual identification number) which is automatically logged by our web server. This is used to note your interest in our website.

(4) Your preferences and use of email updates, recorded by emails we send you (if you select to receive email updates on products and offers).

What we do with your information

Any information we collect from you will be used in accordance with the Data Protection Act 1998 and other applicable laws. The details we collect will be used:-

(1) to process your order, to process any application for credit etc., to maintain guarantee records and to provide after-sales service (we may pass your details to another organisation to supply/deliver products or services you have purchased and/or to provide after-sales service);

(2) to carry out security checks (this may involve passing your details to a credit reference agency, who will check details we give them against public and private databases and may keep a record of that check to use in future security checks - this helps to protect you and us from fraudulent transactions); and

(3) to comply with legal requirements.

We would also like to inform you of various promotions, goods and services that may be of interest to you. You may be contacted by post, email, telephone, SMS or such other means as we regard as appropriate, including new technology. If you wish to receive these communications, please tick the "Yes" box when entering your personal details. You may unsubscribe at a later date, if you wish - see "Your rights" section below.

Your rights

(1) You can ask us to update your personal information by emailing precise details of your request to privacy@stormcontrols.co.uk. Please ensure you type "update" in the subject line of your email.

(2) You can ask us not to send you future marketing communications. To do this, simply email privacy@stormcontrols.co.uk Type "No Marketing" in the subject line and then the following in the main text:-

o your full company name

o your postal address, including postcode

o your email address

We will then suppress your data from all direct marketing, although we will still keep it for processing your order and fulfilling customer service and after sale obligations.

Alternatively, you can post your request to the address in (3) below.

(3) You also have the right to request a copy of any personal information we hold about you. To do this, simply write to us at the following address, enclosing a cheque for £10 payable to Storm Controls Ltd. to cover our administration costs:-

Customer Services

Storm Controls Ltd

1, Tennant Avenue

East Kilbride, G74 5NA

Other Websites

This privacy policy only covers this website. Any other websites which may be linked to by our website are subject to their own policy, which may differ from ours.